

## RISK FREE RETURNS POLICY

**Any Lussio product ordered by any branch may be returned for credit at any time within 12 months of delivery.**

A credit will be generated for the goods returned, provided a new purchase order to the same or greater value is placed at the time of the return.

Products that are excluded from this policy are:

- Custom Made Products
- Special Orders
- Products that have been used or are without original packaging

This policy applies to all orders placed by any branch.